

Community Welfare Program Guidelines

The Canberra Southern Cross Club (CSCC) Community Welfare Program supports local organisations delivering welfare and support services to people experiencing hardship or vulnerability within the Canberra community.

The program provides financial, in-kind and practical support, including the provision of food to assist community organisations to deliver essential services that improve wellbeing, dignity and social connection.

Eligible Applicants

To be eligible under the Community Welfare Program, applicants must:

- Be a not-for-profit organisation or registered charity based in Canberra or the surrounding region
- Deliver welfare, relief or support services to individuals or families in need
- Demonstrate a clear focus on community wellbeing, inclusion and support, particularly for vulnerable or at-risk groups

Where an organisation receives funding or support from government or other bodies, the nature and extent of that support may be considered when assessing eligibility.

Applications from individuals will not be considered.

General Guidelines

- Applications for Community Welfare support are assessed annually as part of CSCC's Community Giving Programs.
- All organisations, including previous recipients, must submit a new application each financial year to be considered.
- Recipients must complete and submit an acquittal form when requested by CSCC, confirming how the funding was used. Failure to submit the acquittal form by the specified deadline may result in the organisation being required to repay any funds received.
- Support may be provided in the form of financial contributions, in-kind support or practical assistance, including:
 - Provision of food or meals
 - Venue access or room hire support
 - Other non-financial assistance aligned with welfare outcomes
- Only one application per organisation will be accepted per funding round.
- Funding and support must:
 - Be used for approved community welfare purposes

- Be directed toward services, programs or initiatives that support people experiencing hardship or vulnerability
 - Not be used for ongoing organisational viability or general operating costs
- Any funding or in-kind support provided must be used only for the purpose outlined in the approved application. Changes to the approved use must receive prior written approval from CSCC.
- Where food is provided as part of the support, organisations must ensure it is distributed safely and appropriately, and in accordance with relevant food handling and safety requirements.
- Successful applicants may be asked to acknowledge CSCC support and share stories demonstrating how the assistance has benefited individuals and the broader community.
- CSCC reserves the right to withdraw or amend support if:
 - The organisation no longer meets eligibility requirements
 - Support is not used as agreed
 - The conduct of the organisation, its staff or volunteers brings the Club into disrepute, including behaviour at CSCC venues or on social media.