

CANBERRA SOUTHERN CROSS CLUB LTD**GENERAL BY-LAWS****ABN: 49 008 488 855 ACN: 008 488 855**

Incorporating

Southern Cross Club • 92-96 Corinna Street Phillip • Tel: 02 6283 7200 Fax: 02 6282 1553

Southern Cross Yacht Club • Mariner Place, Yarralumla • Tel: 02 6273 1784 Fax: 02 6273 2984

Southern Cross Club Tuggeranong • Cnr Pitman & Howell St, Tuggeranong • Tel: 02 6293 7200 Fax: 02 6293 3299

Southern Cross Club Jamison • Cnr Cathcpole & Bowman Sts Macquarie • Tel: 02 6251 2255 Fax: 02 6251 5423

Southern Cross Health & Fitness Centre • Irving St, Phillip • Tel: 02 6283 7340 • Fax: 02 6281 7333 ACN: 070 235 059

CLUB SERVICES AND FUNCTION AREAS:

i) Club Services:

Location, hours of occupancy, drink and food services will be in accordance with details notified by management.

ii) Private Functions:

(a) Function and entertainment areas may be made available for private functions when not otherwise required for Club purposes. Hours of occupancy, drink and food services will be by negotiation. Extensions beyond normal trading hours or use on Sunday and public holidays will involve additional charges.

(b) The restaurants and/or restaurant bars may also be made available for similar purposes when not otherwise required for Club purposes.

(c) Members and guests attending private functions must comply with the Club By-Laws.

1. PUBLIC HOLIDAYS:

The Club trades 365 days a year. The Yacht Club trades on Good Friday but other Venues are closed on this day. Hours of opening at each venue on public holidays will be advised to members prior to the day.

2. RESTRICTED AREAS:

On the authority of the Chief Executive Officer, certain areas of the Club may be restricted for use by certain members and their guests during specific periods. A notice defining the restricted area and the time of restricted entry shall be prominently displayed during those times.

3. GUESTS:

Guests may be admitted to the Club on the invitation of and in the company of a member and must provide valid ID, preferably a driver's license, which will be scanned through the Infosign system and sign in using the Clubs electronic form.

A member is directly responsible for the actions and behaviour of any guest whom he/she signed into the Club on a particular day, and must account to the Board for any contravention of the Club's rules including General and Gaming Machine By-Laws by his/her guest.

4. TEMPORARY MEMBERS:

The Chief Executive Officer or their representative may grant temporary membership to a visitor for a period of up to 30 days on payment of the relevant membership fee.

A suitable card/notice indicating the period of membership will be issued for identifiable purposes.

5. RECIPROCAL MEMBERS:

Members of clubs which have been afforded reciprocal rights may be permitted the use of all Club facilities, provided:

- i) they comply with the Club's By-Laws
 - ii) they produce evidence of current membership of a reciprocal Club
 - iii) provide a valid ID, and confirm their address, and sign in
- Reciprocal members may be granted temporary membership on request.

6. MEMBERS' BEHAVIOUR:

Members are required to behave in a respectable manner at all times and are expected to comply with all reasonable requests made to them by the Chief Executive Officer, the Venue Managers or their representatives.

If the Chief Executive Officer, the Venue Manager or their representatives form the opinion that the alleged conduct of any Member is or is likely to be injurious to themselves, members or guests, is undesirable or not in the best interests or welfare of the Club, the Member will be given notice in writing of the matter alleged against him/her with a suspension of their membership until afforded an opportunity of being heard by Directors in his/her own defense.

7. RESPONSIBLE SERVICE OF ALCOHOL

Under the Liquor Act 2010, it is an offence for a liquor licensee or liquor permit-holder, or for one of their employees, to supply liquor to an intoxicated person. It is also an offence for another person, such as a member or guest, to supply liquor to an intoxicated person at licensed premises.

It is an offence under the Liquor Act 2010 for an intoxicated person to abuse, threaten, or intimidate staff in the Club if they have been refused service due to intoxication. An on-the-spot fine applies.

Section 104 of the Act says that a person is intoxicated if;

- (a) the person's speech, balance, coordination or behaviour is noticeably affected; and
- (b) it is reasonable in the circumstances to believe that the affected speech, balance, coordination or behaviour is the result of the consumption of liquor.

In the case of an intoxicated member, the Club and its representatives can request police assistance or follow Clause 7

– Member's Behaviour.

8. COMPLAINTS:

Should a member have any complaint concerning any aspect of Club management or administration, the matter should be drawn to the attention of the President, Chief Executive Officer, Venue Managers, and Gaming Service Managers as appropriate. Matters of a serious nature should be submitted in writing.

9. SMOKING:

All areas within the Club are designated nonsmoking and all members and guests are required to comply with this Government regulation in the interest of all patrons and the occupational health and safety of staff.

However, most Club venues have Designated Outdoor Smoking Areas (DOSAs) attached to their premises for the benefit of smokers. All patrons are requested to use these areas only or other designated smoking areas only.

10. CREDIT FACILITIES:

Members may use Mastercard, Visa, or American Express Credit Cards-American Express cards carry a 2.0% surcharge.

Other purchases on credit may be arranged with prior application to the Chief Executive Officer or relevant Venue Managers. In all other cases accounts must be settled before or on the day depending on the activity. Membership privileges may be suspended if repayment is not received as requested. Under no circumstances will credit be extended for the playing of poker machines or the payment of individual drinks across the bar.

11. CHILDREN:

- i) Children when accompanied by a responsible adult*, are permitted in the following areas and must remain therein:
 - a) Bistro dining area ONLY until 9.30pmChildren of 14 years of age and over may go to the following areas:
 - Food bar to purchase food,
 - Salad Bar,
 - Coffee machine
- b) Restaurants up until its closing time accompanied and controlled by a responsible adult..
- c) Main club lounge area only until 9.30pm.
- d) As signage indicates.

Children - continued

Children under 14 years of age are excluded from these service areas:

- a) Children may attend function areas when accompanied and controlled by a responsible adult, at which their presence is permitted, for the duration of the function.
- b) Unattended children may also attend Club functions and activities especially organised for them under the terms and conditions laid down for such functions and activities. These activities include Henry's.

Persons under 18 years of age may not purchase or partake of alcoholic beverage under any circumstances whilst on the Club premises.

* *Responsible adult, for another person, means an adult who is a parent, step-parent, guardian, person acting in place of parent, carer or domestic partner of the person.*

12. BILLIARD/SNOOKER/POOL:

The use of the billiard/pool tables is restricted to persons 18 years of age and over, unless special permission is granted or they are part of a competition. A member may bring a private cue onto the Club premises and remove same by signing the cue both in and out of the Club at the Reception desk.

13. IDENTIFICATION:

Members should carry their membership card at all times when on the Club premises to provide satisfactory identification. It must be produced on each occasion of entering the Club and on request by a Director, the Chief Executive Officer or their representative. Members MUST NOT lend their card to ANY person. Photographic identification must be shown upon request.

14. PARKING AREAS:

For the safety and benefit of patrons, the following should be noted:

- a. Patrons are required to comply with all traffic and other signs in the carpark. The maximum speed within the car park as well as on entry and exit is 10kph
- b. The car park is provided for members whilst using the Club facilities.
- c. Disabled parking is available. Members must display their Disabled Carpark Sticker at all times when occupying the space.
- d. All signage must be adhered to.
- e. Members usage of carpark will be monitored to ensure adherence to the carpark rules. Members abusing the carpark rules may have their membership suspended.

15. DRESS STANDARDS:

Members and guests are expected to be well presented, clean, neat and tidy at all times.

Not acceptable anytime:

- Barefeet
- Singlets
- Torn or dirty clothing
- Provocative clothing or proactive slogans on clothing

Hats and caps may only be worn in private functions. The exception is women's headwear and cultural headwear which may be worn in public areas of the Club.

Any headwear item deemed to be offensive or threatening must be removed immediately if requested by the Club manager or supervisor on duty.

Acceptable:

- Tracksuits designed as fashion wear
- Neat denim garments
- Bowlers' uniforms
- Shorts, normally mid-length, worn with appropriate socks, shoes or dress sandals
- Tops and shirts worn as intended, for example tucked in if designed that way.

Sporting attire:

Sportswear clothing usually worn for sports such as football, squash, tennis, etc are unacceptable at the Southern Cross Woden, However, the Southern

Dress Standards Continued:

Cross Yacht Club, Southern Cross Tuggeranong and Southern Cross Jamison, being sporting Clubs, welcome neat and tidy sportswear in the Yacht Club's

Main Bar and the Sporting Lounges at Tuggeranong and Jamison, providing the dress complies with other dress standards.

Southern Cross Health and Fitness Club

- Gym shoes or runners must be worn at all times while training.
- A clean towel must be used in the Gym at all times.
- Tights must be worn under leotards.
- Clean, neat and tidy sporting attire must be worn at all times.

personal information.

We can be contacted at: The Company Secretary, Canberra Southern Cross Club, 92-96 Corinna Street, Phillip ACT 2602; telephone (02) 62837200; fax (02) 62821553 or via mail@csc.com.au.

16. INTERPRETATION & IMPLEMENTATION OF BY-LAWS:

The Chief Executive Officer, Venue Managers, or their representatives are responsible for the day to day interpretation and implementation of these By-Laws. A member must accept their decisions on the interpretation of these By-Laws and must comply with any direction given, provided always that the member has redress, through a subsequent written approach to the Board of Directors.

17. GENERAL:

Members and guests will be granted 30 minutes grace to vacate any area of the Club after scheduled or announced closing time for that area.

A member representing the Club at a function or meeting outside the Club shall be subject to these By-Laws where applicable. A member or guest taking part in a Club trip or tour is also subject to these By-Laws.

18. PRIVACY:

Canberra Southern Cross Club Ltd (ABN 49 008 488 855) collects your personal information when you visit and communicate with us, including when you purchase our products or services, enter competitions and promotions, collect a gambling machine payout, request to be self-excluded from gaming, or place a membership card in gaming or other Club machines. We usually collect this personal information direct from our member or guest, but also sometimes from third parties such as parents and carers.

Without this information, the Club cannot offer products, services and other benefits to members and guests. We may also need this information to comply with our legal obligations, including under the Gaming Machine Act 2004 (ACT); Gaming Machine Regulation 2004 (ACT); Gambling and Racing Control (Code of Practice) Regulation 2002 and Liquor Act 2010 (ACT).

We may use or disclose your personal information to carry out the Club's functions and activities, provide and offer products and services, administer your membership, keep you informed of Club news, events and promotions, manage our corporate activities where required or permitted by law. We may disclose your personal information to our advisers and other people and organisations who help us provide or manage our activities and functions. We don't disclose personal information outside Australia, unless required or permitted by law.

Our privacy policy (available at www.csc.com.au or from reception) contains information about how you can access and correct your personal information, complain about a breach of your privacy, and further details about how we manage your

